Youth in Custody/PCSA Referral

- 180 days prior to the youth's 18th birthday, PCSA educates youth about Bridges:
 - · Eligibility determination
 - Services offered
 - General idea of housing type/area desired

- If it appears youth will qualify for Bridges and is interested, the PCSA/IL Worker makes a referral to RC 90 days prior to emancipation via one of the flowing methods:
 - Via Get in Touch Page on Bridges Website
 - Via contacting the RC directly
 - Via hot line at 1-866-503-1895

- YA emancipates from PCSA custody
- Liaison completes Application and VPA with YA, then submits to ODJFS
- If approved, Bridges Services begin
- If denied YA will be referred to PCSA for post emancipation services (this will be done via a phone call to the PCSA to request post-emancipation services)

- 30 Days prior to emancipation, the RC records and screens in a Bridges Intake, and opens a Bridges Case
- The identified Bridges Supervisor is assigned to the Bridges Case
- Bridges Supervisor then assigns the Liaison
- The Liaison works with the PCSA worker and youth to begin the application process
- Provider assignment is determined based on youth's preference and also provider capacity

YA = Young Adult RC = Bridges Regional Coordinator PCSA = Public Children Services Agency

- RC and PCSA touch base on referral
- PCSA assigns RC as worker to youth's case in SACWIS



- Within 72 hours, RC makes contact with youth and PCSA worker to initiate warm hand-off consultation work:
- The expectation for the Bridges Representatives is to be an additional support for the youth. The point of the warm handoff is to educate the Bridges team working with the youth on what the transition plan entails and to start building a relationship between the youth and Bridges team.
- · Examples of discussion items include:
 - RC name and role
 - Agency preference
 - · Relationship/trust building
 - Augmentation of PCSA work/education
 - Youth's transition plan
 - Decide, with youth and PCSA worker, what future communication will look like
- RC enters activity logs into existing SACWIS case for activities when PCSA staff are not present

Post Emancipated YA/PCSA Referral

YA = Young Adult RC = Bridges Regional Coordinator PCSA = Public Children Services Agency

- Young Adult (YA) reaches out to PCSA for post-emancipation support
- PCSA educates YA on Bridges:
 - Program Eligibility requirements
 - Services offered
 - General idea of housing type/area desired
- If it appears YA will qualify for Bridges and is interested, the PCSA will document a Information and Referral (I&R) in SACWIS and then make a referral to the Regional Coordinator via one of the following methods:
 - Via Get in Touch Page on Bridges Website
 - Via contacting the RC directly
 - Via hot line at 1-866-503-1895
- If it appears YA will not qualify for Bridges or is not interested, PCSA records a Young Adult Services Intake and opens a Young Adult Services Case to provide postemancipation supports

- RC receives a referral from PCSA and YA and records a Bridges Intake and opens a Bridges Case in SACWIS
- RC speaks to YA about their plans and whether they have an agency preference
- Within 24 hours or next business day, RC begins internal referral/ assignment process to Bridges Provider Agency
- RC assigns the Bridges Case to the Bridges Supervisor (based on the selected provider agency)
- Bridges Supervisor assigns the Bridges case to Bridges
 Liaison
- Bridges Liaison works with YA to obtain all required paperwork to submit an application
- Bridges Liaison uploads signed Application, signed VPA, and supporting documentation in SACWIS
- Bridges Liaison submits the application to ODJFS via SACWIS (for recommendations for approval and denial)
- If approved, Bridges
 Services begin
- If denied YA will be referred to PCSA for post emancipation services (this will be done via a phone call to the PCSA to request post-emancipation services)